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Epicare Associates, Inc. provides outsourced training to healthcare organizations and corporations specializing in clinical and staff development programs. Epicare utilizes clinical experts for all of their programs.

All programs are updated to meet the latest regulations for training by OSHA, TJC and applicable State Agencies

INQUIRIES:

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Privacy Statement

Epicare Associates, Inc. reserves the right to make changes in speakers, and/or schedules. We are not responsible for problems stemming from registrants' organization's hardware or telecommunications services. Recording of conferences and webinars is strictly prohibited. If any meeting is cancelled, for any reason, including acts of God, strikes, etc., the liabilities of *Epicare Associates, Inc.* is limited to a full refund of tuition and fees only.

Cancellation Policy

Epicare reserves the right to cancel any program, at any time. If a class is cancelled due to insufficient enrollment or unforeseen circumstances, a full refund will be provided.

For participant cancellations:

- » You may send a substitute; however, you must call or email and give Epicare that person's name ahead of time.
- » Cancellations permitted up to 14 calendar days prior to the event, full registration refund less \$25.00 administrative charge.
- » Cancellations up to 7 calendar days, 50% refund.
- » No refunds will be issued 7 calendar days prior to the event.

Certificates

Your fee includes a contact hour certificate. Replacements are \$5.00 each.



Presents

Management Development

***Offering to
Organizations for
On-Site Training of
their Employees***

Our Programs include orientations, cross training and continuing education.

Management Development

Epicare Associates, Inc. designs Management Development collaboratively with its clients. After a brief needs assessment to ascertain the goals the client would like to achieve through training and current issues facing the organization, Epicare will present a proposal and sample curriculum for approval. This series can be combined in a variety of formats including combining with other topics such as the labor law or team building series.

Topics include:

- Budgeting
- Change Theory
- Coaching
- Competency Assessment
- Conflict Resolution
- Corporate Culture
- Interviewing Skills
- Management Theory
- Meetings
- Mentoring
- Performance Appraisal

Nursing Management

Charge Nurse Workshop

The role of the charge nurse can be critical to the effective functioning of a patient care area. This workshop will teach staff how to assume the role and responsibilities, assignment planning, delegation, interpersonal communication, conflict resolution and team building.

Competency

The competency validation cycle is a critical function for all healthcare managers. This session will explain the process and provide practical suggestions to meet the JCAHO requirements.

Delegation

Delegation is a key function in the delivery of healthcare. Staff must know the legal parameters for delegation and scope of practice guidelines as well as the five rights of delegation. Strategies and tips for making the process and effective one will be addressed.

Work Redesign Use of Unlicensed Assistive Personnel

Work redesign often involves the introduction or upgrading of unlicensed assertive personnel. This session will address the administrative issues to be considered in making this decision and the training requirements.

Training Staff

There is a significant training component to any work redesign project. This session discusses the various components of training both professional and ancillary staff in order to effectively implement work redesign.

Faculty

Sally Ann Corbo, Ed.S., APN-BC, NEA-BC

Sally is the President of Epicare Associates, Inc. She has an extensive teaching background and was previously the Director, Nursing Education at The New York Hospital-Cornell Medical Center. She is certified by the American Nurses Association as a Clinical Specialist in Adult Psychiatric and Mental Health Nursing and Nursing Administration Advanced.



Epicare Associates, Inc. is an approved provider of continuing nursing education by the NJSNA, accredited approver, by the American Nurses Credentialing Center's Commission on Accreditation.

Provider Number P195 6/10-13

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